

# ASHLEY RUSSELL

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## WORK EXPERIENCE

4S CUSTOMER AND TRADING MANAGER (ONLINE) at SAINSBURY'S  
June 2018 to Present

Bath, UK

### Responsibilities:

- Providing direct line management to over 40 colleagues, including drivers, shoppers, general assistants and 3S managers.
- Being directly responsible and accountable for several of the store's KPIs.
- Implementing a great deal of business change across the department and store, including change to process and colleague contract changes for all colleagues.

TEAM LEADER at SAINSBURY'S  
April 2017 to June 2018

Bath, UK

### Responsibilities:

- Leading department team and being accountable for department results when running the department.
- Coaching and training colleagues in all safe and legal matters, and role-specific tasks.
- Supporting the store by managing the shop floor at defined points throughout the trading day.

CUSTOMER SERVICE ASSISTANT at SAINSBURY'S  
November 2015 to Present

Bath, UK

### Responsibilities:

- Assisting customers with any queries they may have, including using my own discretion at the customer service desk.
- Supervising the Customer Service team, including running the department in the absence of a Team Leader or Department Manager.

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## VOLUNTARY EXPERIENCE

TRUSTEE of THE SCOUT ASSOCIATION (NATIONAL)  
September 2014 to present (re-elected in September 2017)

### Responsibilities:

- Reviewing strategic aims for the 650,000-member organisation and ensuring all policy and practices are in line with these aims.
- Exercising effective control of, and ensuring best practice in, the national charity and its subsidiaries.

### Additionally:

- Chairing the national "Pears Project" Steering Group, using £200k of funding to innovate how we grow Scouting in the Avon area.

GROUP SCOUT LEADER at 51<sup>ST</sup> BATH SCOUT GROUP  
February 2015 to present

### Responsibilities:

- Supporting and managing the Scout Group's adult volunteers - including through induction, review and training.
- Leading the Scout Group through strategic direction.
- Dealing with external queries, and internal queries or complaints, pertaining to the Scout Group.
- Working with the manager for Scouting in Bath, for the development of Scouting in the area.

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## EDUCATION

CertHE Computer Science at UNIVERSITY OF BATH  
2013 to 2016

Bath, UK

**Activities:** Academic Representative, Chair of Staff/Student Liaison Committee, Member of Department Committee

A-LEVELS at ISLAND INNOVATION VI FORM CAMPUS  
2011 to 2013

Newport, Isle of Wight, UK

**Grades:** A\* A B C (Mathematics, Physics, Further Mathematics, Chemistry [respectively])

**Activities:** Head Boy (2012-13)

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## AWARDS

Duke of Edinburgh Silver Award

2013 (working towards Gold Award)

Explorer Belt Award

2014 (completed a ten-day walking expedition and set of projects in The Netherlands)

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## MEDIA

London Evening Standard - "Getting on board for a good cause" (asked to provide comment on why young people should become trustees.)