

ASHLEY RUSSELL

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EDUCATION

CertHE Computer Science at UNIVERSITY OF BATH
2013 to 2016

Bath, UK

Activities: Academic Representative (2013-14, 2014-15), Chair of Staff/Student Liaison Committee (2014-15), Member of Department Learning, Teaching and Quality Committee (2014-15)

A-LEVELS at ISLAND INNOVATION VI FORM CAMPUS
2011 to 2013

Newport, Isle of Wight, UK

Grades: A* A B C (Mathematics, Physics, Further Mathematics, Chemistry [respectively])

Activities: Head Boy (2012-13)

WORK EXPERIENCE

CUSTOMER SERVICE ASSISTANT at SAINSBURY'S
November 2015 to Present

Bath, UK

Responsibilities:

- Assisting customers with any queries they may have, including using my own discretion at the customer service desk.
- Operating the checkout and self-checkout systems.
- Assisting checkout colleagues with customer queries.

Skills: Customer Service (dealing with customers on a regular basis)

- Prioritisation (in order to deal with multiple customer queries at once)

CASUAL/SUMMER STAFF at FERNY CROFTS SCOUT ACTIVITY CENTRE
July 2013 to September 2014

New Forest, UK

Responsibilities:

- Delivering high-quality, engaging activity sessions to various age ranges.
- Dealing directly with customer queries and help to resolve issues - including as a duty manager.
- Performing basic maintenance and servicing of facilities.

Skills: Time management (ensure sessions didn't overrun)

- Presentation (present safety and technical details)

VOLUNTARY EXPERIENCE

TRUSTEE of THE SCOUT ASSOCIATION (NATIONAL)
September 2014 to present

Responsibilities:

- Reviewing strategic aims for the 550,000-member organisation and ensuring all policy and practices are in line with these aims.
- Exercising effective control of, and ensuring best practice in, the national charity and its subsidiaries.

Additionally:

- Chairing the national "Pears Project" Steering Group, using £200k of funding to innovate how we grow Scouting in the Avon area.

Skills: Project governance (to ensure proper control)

- Strategy (to review the aims of the organisation)

GROUP SCOUT LEADER at 51ST BATH SCOUT GROUP
February 2015 to present

Responsibilities:

- Supporting and managing the Scout Group's adult volunteers - including through induction, review and training.
- Leading the Scout Group through strategic direction.
- Dealing with external queries, and internal queries or complaints, pertaining to the Scout Group.
- Working with the manager for Scouting in Bath, for the development of Scouting in the area.

AWARDS

Duke of Edinburgh Silver Award

2013

(working towards Gold Award)

Explorer Belt Award

2014

(completed a ten-day walking expedition and set of projects in The Netherlands)

UoB Department Representative of the Year

2015

(for Department of Computer Science)

MEDIA

London Evening Standard - "Getting on board for a good cause" (asked to provide comment on why young people should become trustees.)